



## East Carolina Behavioral Health

*serving...Beaufort, Bertie, Craven, Gates, Hertford, Jones,  
Northampton, Pamlico, & Pitt counties*

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ECBH Provider Forum  
January 6, 2010  
Agricultural Center, Greenville  
1:00 – 4:00 pm

Bland Baker:

- a. Welcomed Providers
- b. Gave staff introductions
- c. Comfort agreement and rules for meeting

Guest presenter: Dave Abrams (Handout provided)

- a. CASEWORKS WEB-- An online case management and counseling system
  1. CaseWorks Web gives you the ability to fully automate all of the processes involved with your business. One source to automate your workflow and manage all aspects of treating your clients from start to finish. The Online Forms feature allows an organization to put a halt to the massive paper problems usually associated with ongoing client evaluations.

Nancy Cleghorn: Community Support Transition Updates:

- a. Implementation Update #60, face to face meetings on transitioning your consumers. from CS to alternative services and/or community and natural supports.
- b. List of consumers – not including substance –related disorders
- c. SA disorders reflected progress by numbers only—no names
- d. Discharge date—do not project dates, use actual dates
- e. What service recommended—to Debbie Lambert on report of 1<sup>st</sup> and 15<sup>th</sup>
- f. Most consumers to transition to natural and community supports (unpaid)
- g. Update, per IU # 65 recipients receiving CSS **may continue the Case Management** component of CSS if medically necessary
- h. Case Management component (4 hours monthly) may not be provided with any other enhanced services.
- i. Note on Transition Report the CM component of CS, the date and agency
- j. If unable to transition consumers due to lack of appropriate services, communicate this need to your LME contact.
- k. Do not hold consumers, until your agency is endorsed for a certain service—refer them to an endorsed agency where they meet medical necessity.

**Thank you for working collaboratively** with the LME on this process so all consumers has appropriate services or transitions. If you are attending the Provider Forum and are not your agency's contact for this process, please review with your agency's contact that this is moving along

If your agency is **closing**, you are to give a 30 day prior written notice to ECBH c/o Becky Smith, P. O. Box 1636, New Bern, NC, 28563.

Nancy Cleghorn: Residential Update:

- a. SOC Coordinators need to be attending Child & Family Meetings
- b. Need to for signatures on Discharge Plans
- c. SOC Coordinators are here to collaborate, working and plan together for these youth.

PO Box 1636  
405 Middle Street  
New Bern, North Carolina 28563 • 252-636-1510  
Fax 252-633-1237

- d. Reminder-- we have **Care Review Teams** that can be a resource
- e. A Care Review is a process to assist CFTs and offer advice for difficult cases
- f. The Care Review Team is comprised of representatives from various child serving agencies in your community.
- g. Contact your System of Care Coordinator if you need information, explanation, forms, etc. for Care Review.
- h. NO CHILD MOVES IF APPROPRIATE SERVICES ARE NOT THERE TO SUPPORT HIM/HER”
- i. Make sure that all of your staff stays current with the Implementation Updates

**STATS:**

Level 3

August 2009 --- 222 in level 3 and of those now 86 remain (probably some went home over holidays so even fewer)

Sept forward – have had 25 admits

Level 4

August 2009 --- 14 in level 4, now 6 of those remain in level 4.

Sept forward – one new admit to level 4.

There is still confusion regarding the **Independent Psychiatric Clinical Assessments** that are needed for **concurrent (or reauthorization) for level 3 - 4.** How long is this assessment good for? 90 days (but not in writing)

“**Independent**” means that the child has never worked with or seen this psychiatrist before. The psychiatrist who signed the order for Medical Necessity is not considered “independent”. Also, any psychiatrist that works for or has a contract with the residential provider and its company is not considered independent. (as interpreted by DMA)

**Mark your calendars for "Meeting the Challenge of Youth with Sexual Problems** within the Foster Care System" Friday, Feb. 19 at the Ag Center in Greenville. Presenter will be Maggie Yankov. Watch for specifics in the Provider Alerts.

Bland Baker: Implementation Update # 66-Highlights

- a. Introductory Person Centered Plan—
  - 1. Can only be used and submitted to ValueOptions with an initial request if the consumer is brand new to the MH/DD/SAS system
  - 2. Can be used if the consumer was completely discharged from services and has not received any services for 60 days or longer
- b. Critical Access Behavioral Health Care Agency (CABHA) Clarification :
  - 1. Qualifications of medical director are a psychiatrist (Board Eligible/Board Certified) or a physician with ASAM certification if the CABHA will have substance abuse as a primary focus of treatment
  - 2. Goal is for the core and additional services to create a continuum of services
  - 3. Array of services will vary depending upon the age and needs of the consumers to be served by the agency.
- c. Revised Notification of Endorsement Action (NEA) Letter
  - 1. Updated NEA letter will be implemented January 11, 2010.
  - 2. Will be placed on the DMH/DD/SAS website

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3. Includes more detailed information regarding reconsideration and appeals, national accreditation, and documentation requirements.
- d. ValueOptions ProviderConnect Updates
- e. Accreditation for Residential Service Providers
- f. Medicaid Waiver Amendment Submission
  1. DHHS is requesting approval from the Centers for Medicare and Medicaid Services for a mental health, developmental disabilities and substance abuse service waiver program

Bland Baker: Record Retention

- a. Providers must develop a retention and disposition plan outlining how the records are stored, who will be the designated records custodian and how the records custodian is going to inform the respective LMEs of what their process is and where the records will be located. The provider should send the responsible LME a copy of the storage logs identifying each individual served within their catchment area, the dates of service and into which box a record is stored. This information should be sent to :

ECBH LME  
Shirley Harrell, Medical Records (Records Retention)  
144 Community College Road  
Ahoskie, NC 27910

Nonie Turville: IRIS

- a. Level 1 quarterly reports are due by 1/10/10
- b. Still submit reports to Nonie by fax (252-332-8457)
- c. IRIS training on January 22, 2010
- d. January 22, 2010 will be last webinar by the Division
- e. No projected starting date for IRIS implementation at this time

The next meeting for ECBH Provider Forum will be on Wednesday, February 10, 2010 at the Greenville Agricultural Center from 1:00 – 4:00.

Approved by: Bland Baker  
Date Approved: 1/19/10

Recorded by: Becky Smith